

# Are you affected by the two year (104 week) Waiting Period? Centrelink can help



We speak your language 📞 13 1202

## Two Year Waiting Period - Current Residents – English

### You can access these services

- EMPLOYMENT REGISTRATION AND REFERRAL TO JOB NETWORK MATCHING SERVICES
- JOB NETWORK ACCESS FACILITIES - touchscreens, computers, telephones, fax machines and newspapers.
- REFERRALS TO ENGLISH LANGUAGE CLASSES
  - bridging courses for overseas trained professionals
  - advanced English courses, and
  - other 'English as a Second Language' (ESL) classes.
- APPRENTICESHIPS & TRAINEESHIPS - Centrelink can provide you with information and advice, and also refer you to the relevant Job Network providers.
- JOB ACCESS AND INFORMATION CENTRES - provide career information services and material for customers, as well as, self help facilities such as touchscreens advertising job vacancies, computers, telephones, newspapers and fax machines.

### The following payments do not have any waiting periods

- FAMILY TAX BENEFIT PART A - provides some assistance with the cost of raising children
- MATERNITY ALLOWANCE - paid to families on the birth of a new baby

- FAMILY TAX BENEFIT PART B - provides assistance to low income families with dependent children
- CHILD CARE BENEFIT - helps parents with the cost of child care
- CARER ALLOWANCE - helps people to care for a child with a disability at home

### There are other payments and concessions that have exemptions from the waiting period or residence requirement, for example:

- DISABILITY SUPPORT PENSION - if your inability to work is due to physical, intellectual or psychiatric reasons occurred since arrival in Australia
- PARENTING PAYMENT (Single) - if you become a lone parent after arrival in Australia
- SPECIAL BENEFIT - only payable in certain circumstances and if you are in financial hardship.  
**You must have suffered a substantial change in circumstances beyond your control.**
- MOBILITY ALLOWANCE - if you became handicapped while in Australia
- BEREAVEMENT ALLOWANCE - if you were widowed while both you and your partner were Australian residents.

**Please note there may be some exemptions for other payments depending on your circumstances.**

For more information in languages other than English, call **13 1202\*** or visit our website at [www.centrelink.gov.au](http://www.centrelink.gov.au)

\* Calls to '13' numbers from a standard telephone service can be made from anywhere in Australia for not more than the cost of a local call (call charges may vary depending upon the telephone service provider). Calls to '1800' numbers are free of charge. Calls from public and mobile telephones may be charged at a higher rate.

[www.centrelink.gov.au](http://www.centrelink.gov.au)



Australian Government

